



SCOPE OF THE QUALITY MANAGEMENT SYSTEM

ISO 9001:2015

MINEMA offers fully integrated business systems with a 'one-stop' call centre.

Utilizing a dynamic inventory control module which ensures our stock holding is consistently changing to meet customer requirements.

Maintains flexibility within operation and thus being one of the few producers in its field to cater for special and 'once off' requirements.

MINEMA provides the following products:

Laboratory consumables comprising Reagents & Chemicals, Microbiological & Water Testing Methods, Filtration and Labware

MINEMA provides the following service:

Direct supply and delivery of its product range within defined regional and further afield by special arrangement.

Distribution further afield is aided by distributors in selected regions.

Technical support.

MINEMA's physical and organizational boundaries are:

- 58 Ridge Road, Laser Park, Honeydew. Roodepoort. Johannesburg, RSA with the following processes – Sales, Warehouse, Production (operational packing and repacking) and Dispatch, Inventory Management and Quality Management Systems
- 5 and 7 Herte Street, Stellenbosch, Cape Town, RSA with the following processes located here – Top Management, Online/ E-Commerce, Finance, Human Resources

The clause below of the ISO 9001: 2015 standard is not applicable to MINEMA:

8.3 Design and development of product and service

This clause does not apply to MINEMA as no design and development functions are performed.

MINEMA does not manufacture any products but only repacks readily made products. Detailed requirements of MINEMA's products and services are already established and/or defined by the customer and/or by other interested parties (e.g., legislation), such that they are adequate for subsequent production or service provision.